

BELLE X Series

User Guide



SOS & Fall
Detection
Device



real time data. real time decisions.™



How to charge Belle X

Important: Fully charge your device before first use.

Plug in the charging cradle and place Belle X into the cradle as shown.

Typical charging time is 2-3 hours.

The light flashes red every 5 seconds while charging and is solid red when Belle is fully charged.

Note: Battery life will vary based on settings selected by your organization. Please contact your organization’s administrator with any questions.

Only charge as needed. Wear your device as often as possible to be protected.

If the battery is low, the device will state, “Battery low, please charge” when you press the call button. It will then place the call.



Red battery light

While charging, the light will flash red every 5 seconds until the device is fully charged.

Once fully charged, the light will be solid red.

If the battery is low, the light will slowly flash red when off the charging cradle.

Blue call light

During an SOS call, the light will be solid blue.





How to call for help

Press and hold the call button and count 1, 2, 3, or until the light turns blue, then release the button.

After a short delay, you will hear a voice message and then tones or ringing. Once a specialist answers the call, they will follow your organization's escalation plan to get you the help you need.

If your Belle X does not connect properly, please contact your organization's administrator immediately.



Replace lanyard with belt clip

Remove the lanyard by twisting and pulling silver clip.

Pull the lanyard and clip away from the Belle X device.

Press the belt clip onto the back of Belle X as shown until it clicks.

Testing Belle X weekly

We recommend that you test Belle X weekly.

To test, press and hold the call button and count 1, 2, 3, or until the light turns blue, then release.

After a short delay, you will hear a voice message, then tones or ringing.

Once a specialist answers the call, tell them this is a test.

If your Belle does not test properly, please contact your organization's administrator immediately.

Cleaning Belle X weekly



We recommend that you clean Belle X weekly to ensure proper charging.

Take a soft cloth, such as an eyeglass cleaning cloth, and gently rub the gold contacts on the device and charging cradle to remove dirt, oil and debris.

You can also spray household cleaner onto the cleaning cloth (do not spray directly onto the device or cradle) to remove debris.